

Past Performance Evaluation

1. COMPANY OVERVIEW

Primary Name : NOVATECH SERVICES, INC.
Alternate Name : (none)
D-U-N-S® : 78-704-5678
Address : 3375 Scott Blvd Ste 436
 Santa Clara, CA 95054
Telephone Number : +1 (408) 295-3188

Past Performance Evaluation

Report Date : 01-25-2014
Order Number : 1864710

Company Information

Year Started: 2006
Year of Current Control: 2006
Annual Sales: \$ 1,400,000
Total Employees: 9
SIC/Line of Business: 7379/Computer related services, nec

2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

Overall Performance Rating

91



Overall, how satisfied do you feel about the performance of this company during this transaction?

SIC/Quintile

Bottom

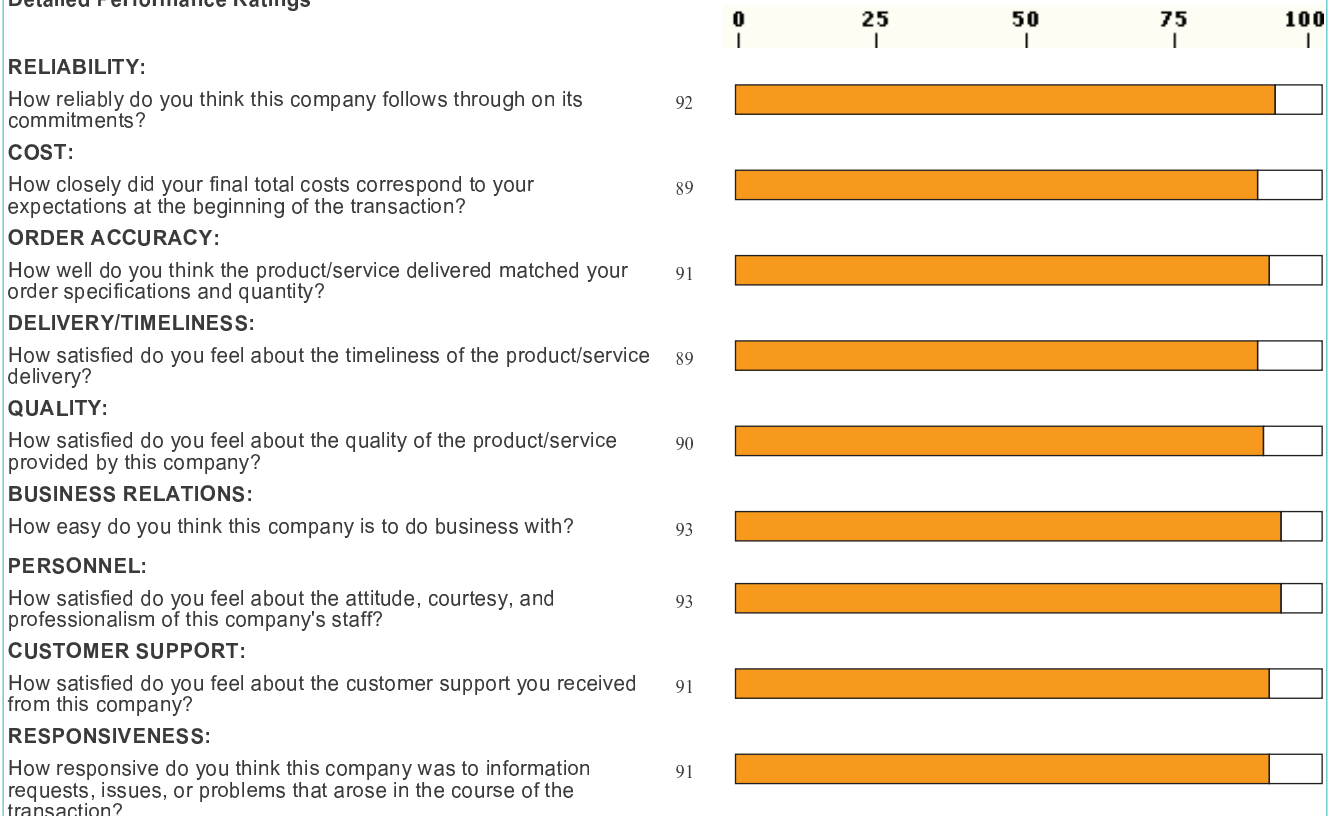


Top

SIC:

7379/Computer related services, nec

Detailed Performance Ratings



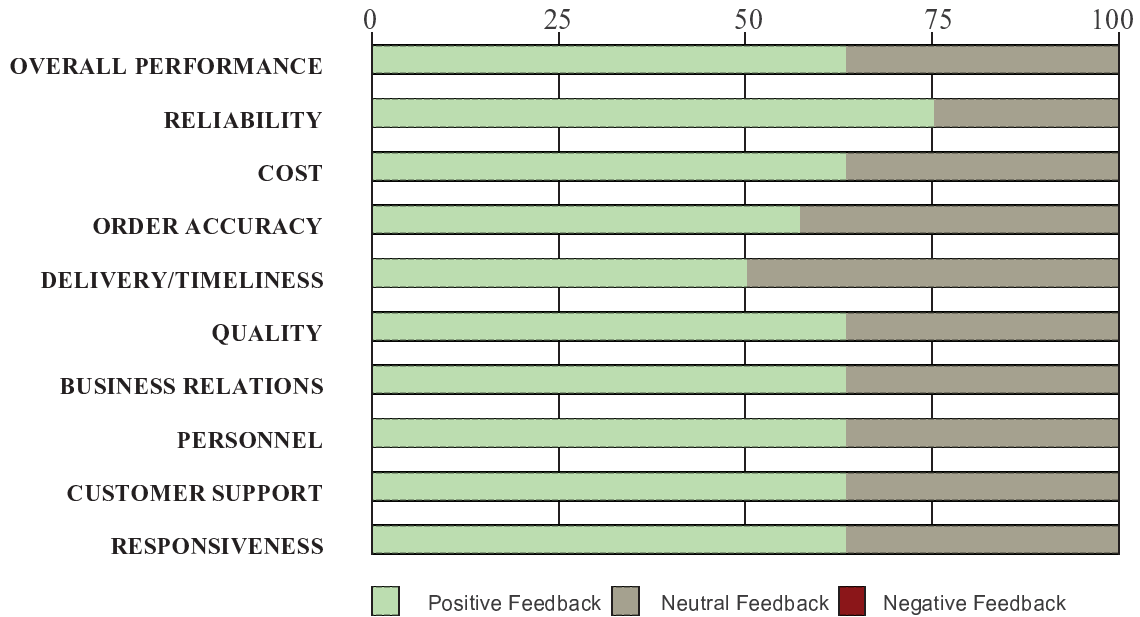
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3. DISTRIBUTION OF FEEDBACK

This supplier's ratings were based in part on survey feedback from past customers. This chart provides a breakdown of the survey responses received from customers in the last 12 months. For each of the survey questions, the responses, which were provided on a 0 to 10 scale, are categorized as "positive" (9 to 10), "neutral" (5 to 8), or "negative" (0 to 4). All Customer feedback is provided confidentially; individual reference responses are not disclosed.

The percentages of responses falling into each category are shown below.



4. CUSTOMER REFERENCES SURVEYED

The most recent feedback obtained on this supplier came from companies in the following industries.

SIC/Line of Business:

7331/Direct mail advertising services	8748/Business consulting, nec
8059/Nursing home, except skilled and intermediate care facility	7532/Body shop, automotive
6722/Management investment, open-end	8011/Specialized medical practitioners, except internal
8399/Social services, nec	8661/Reformed Church
4731/Freight transportation arrangement	7371/Computer software systems analysis and design, custom
8721/Certified public accountant	8111/General practice law office
5065/Electronic parts	

Total number of surveys completed : 16.

Note: The supplier ratings set forth above incorporate the responses and performance opinions of the surveyed customer references and not those of Dun & Bradstreet. Some references may not have provided ratings for all performance aspects.

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