

Past Performance Evaluation

1. COMPANY OVERVIEW

Primary Name : NOVATECH SERVICES, INC.
Alternate Name : (none)
D-U-N-S® : 78-704-5678
Address : 1104 Walsh Ave
 Santa Clara, CA 95050
Telephone Number : +1 (408) 295-3188

Past Performance Evaluation

Report Date : 12-26-2011
Order Number : 1672290

Company Information

Year Started: 2006
Year of Current Control: 2006
SIC/Line of Business: 5045/Computers, peripherals, and software

2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

Overall Performance Rating

90



Overall, how satisfied do you feel about the performance of this company during this transaction?

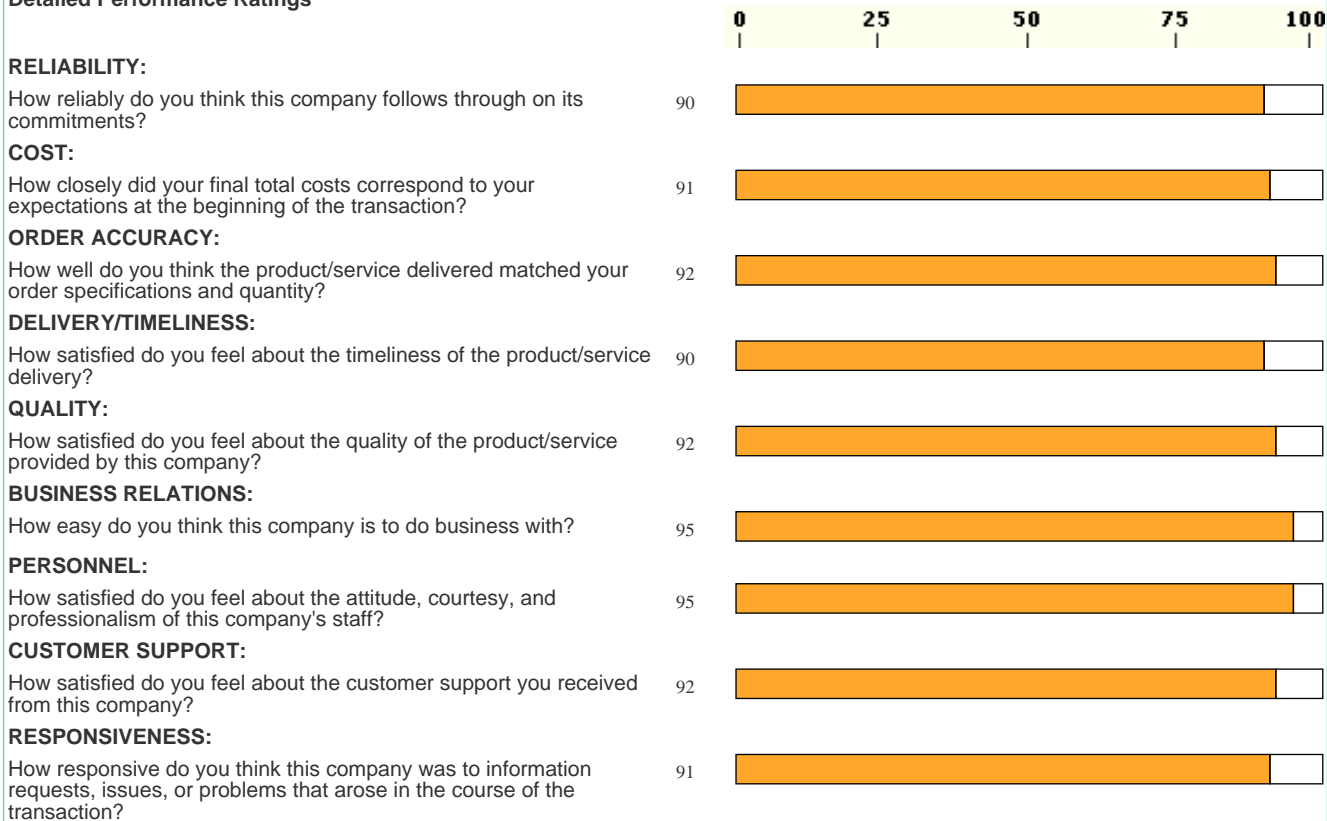
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Top

SIC: 5045/Computers, peripherals, and software

Detailed Performance Ratings

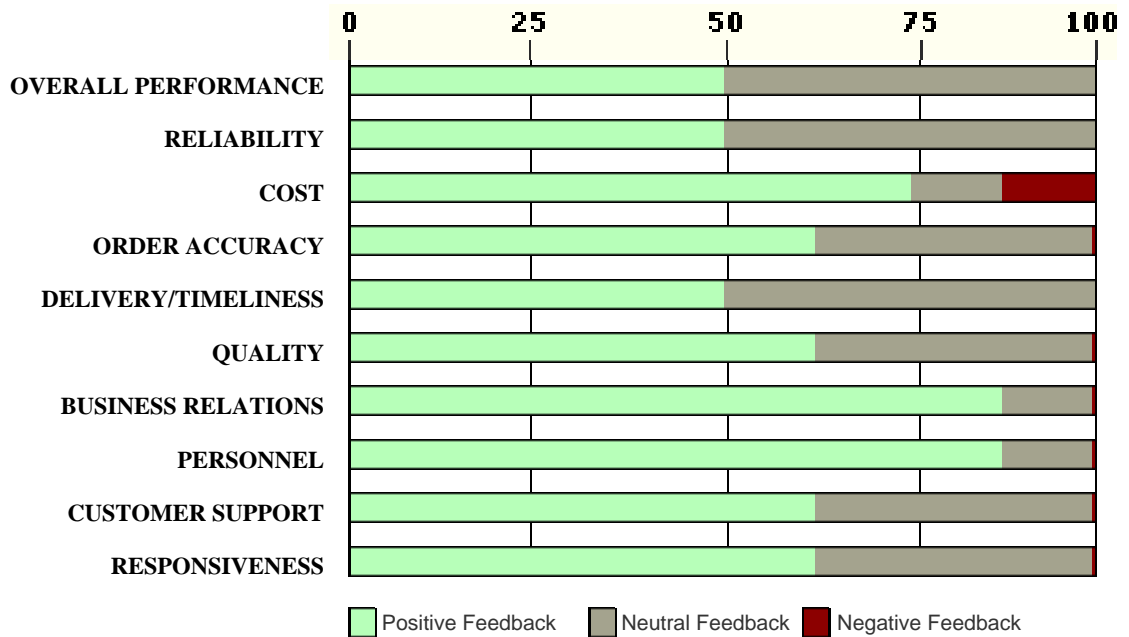


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3. DISTRIBUTION OF FEEDBACK

This supplier's ratings were based in part on survey feedback from past customers. This chart provides a breakdown of the survey responses received from customers in the last 12 months. For each of the survey questions, the responses, which were provided on a 0 to 10 scale, are categorized as "positive" (9 to 10), "neutral" (5 to 8), or "negative" (0 to 4). The percentages of responses falling into each category are shown below.



4. CUSTOMER REFERENCES SURVEYED

The most recent feedback obtained on this supplier came from companies in the following industries.

SIC/Line of Business:

- | | |
|---|---|
| 8011/Offices and clinics of medical doctors | 7331/Direct mail advertising services |
| 8748/Business consulting, nec | 6722/Management investment, open-end |
| 8399/Social services, nec | 4731/Freight transportation arrangement |

Number of surveys completed during the past 30 days is 8.

Note: The supplier ratings set forth above incorporate the responses and performance opinions of the surveyed customer references and not those of Dun & Bradstreet. Some references may not have provided ratings for all performance aspects.

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