

Past Performance Evaluation

1. COMPANY OVERVIEW

Primary Name : Novatech Services, Inc.
Alternate Name : (none)
D-U-N-S® : 78-704-5678
Address : 3375 Scott Blvd Ste 436
 Santa Clara, CA 950543114
Telephone Number : +1 (408) 295-3188

Past Performance Evaluation

Report Date : 07-22-2015
Order Number : 2419514

Company Information

Year Started: 2006
Year of Current Control: 2006
Annual Sales: \$ 1,000,000
Total Employees: 9
SIC/Line of Business: 7379/Computer related services, nec

2. SUPPLIER PERFORMANCE RATINGS

The supplier's overall performance rating is an assessment of predicted performance. Ratings are on a scale from 0 to 100, where 100 represents the highest level of customer satisfaction. The SIC-level benchmark indicates how the supplier's overall performance rating ranks in comparison against peers.

Overall Performance Rating

92



Overall, how satisfied do you feel about the performance of this company during this transaction?

Bottom

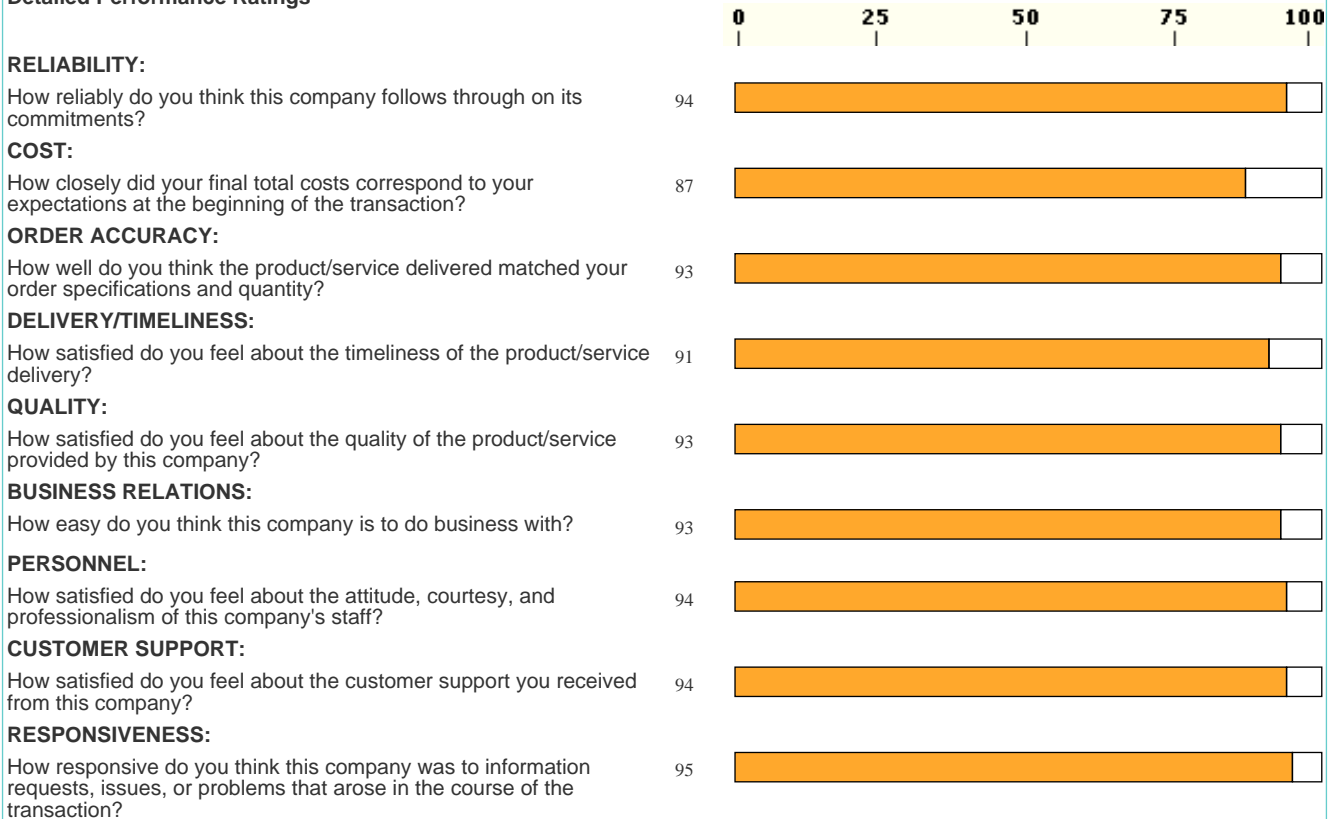
SIC/Quintile



Top

SIC: 7379/Computer related services, nec

Detailed Performance Ratings

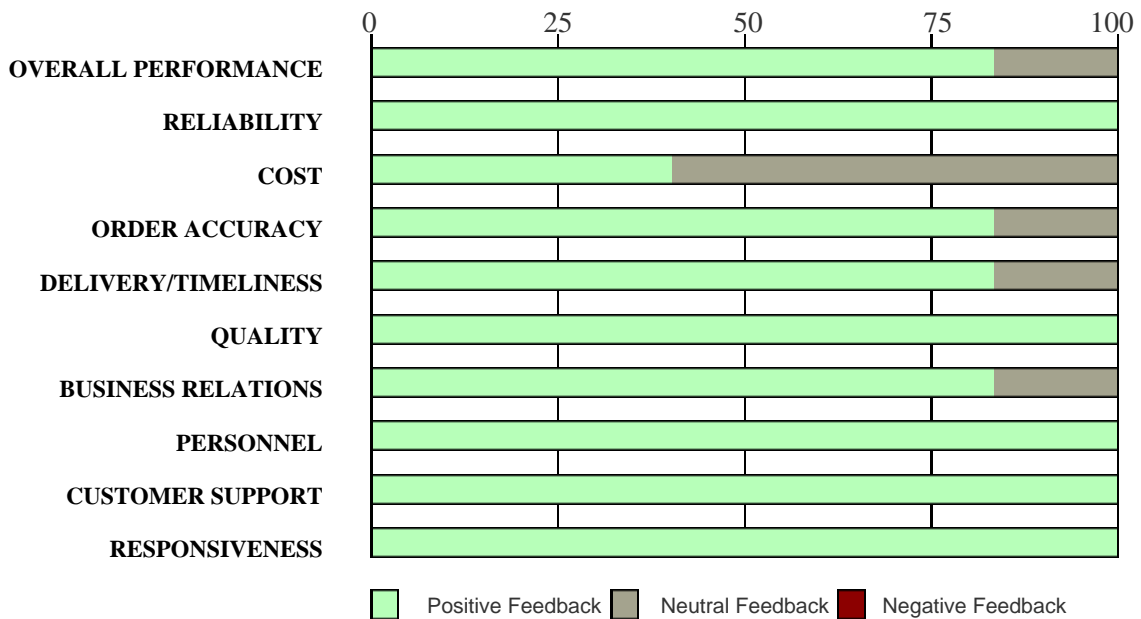


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3. DISTRIBUTION OF FEEDBACK

This supplier's ratings were based in part on survey feedback from past customers. This chart provides a breakdown of the survey responses received from customers in the last 12 months. For each of the survey questions, the responses, which were provided on a 0 to 10 scale, are categorized as "positive" (9 to 10), "neutral" (5 to 8), or "negative" (0 to 4). All Customer feedback is provided confidentially; individual reference responses are not disclosed. The percentages of responses falling into each category are shown below.



4. CUSTOMER REFERENCES SURVEYED

The most recent feedback obtained on this supplier came from companies in the following industries.

SIC/Line of Business:

- | | |
|--|--|
| 7331/Direct mail advertising services | 8748/Business consulting, nec |
| 8059/Nursing home, except skilled and intermediate care facility | 7532/Body shop, automotive |
| 6722/Management investment, open-end | 8011/Specialized medical practitioners, except internal |
| 8399/Social services, nec | 8661/Reformed Church |
| 4731/Freight transportation arrangement | 7371/Computer software systems analysis and design, custom |
| 8721/Certified public accountant | 8111/General practice law office |
| 5065/Electronic parts | |

Total number of surveys completed : 22.

Note: The supplier ratings set forth above incorporate the responses and performance opinions of the surveyed customer references and not those of Dun & Bradstreet. Some references may not have provided ratings for all performance aspects.

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